

Diabetes Think Tank

Patient Experience

It is estimated that 95% of diabetes management is self-management.¹

Evaluating the experience of care people with diabetes receive could help to highlight some of the barriers to effective self-management.

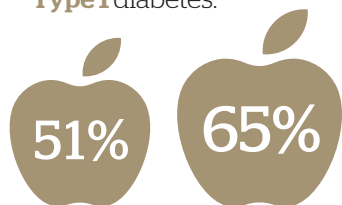
The Patient Experience Survey (PEDS)² published the results of its pilot survey in June 2014. It provides useful insights into how people feel they are able to manage their diabetes.

This infographic explores some of the key findings from the Survey and insights into the efficacy of self-management from the National Diabetes Audit.

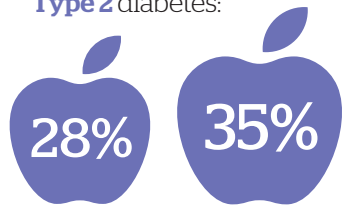
Patient Experience of Diabetes Survey²

Education

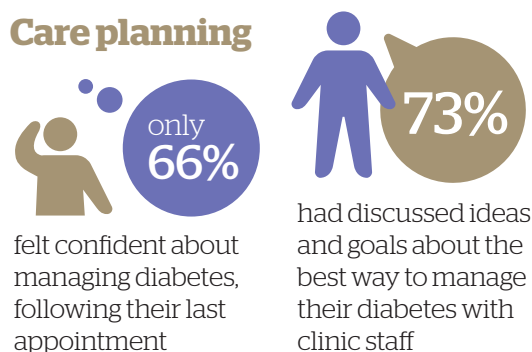
Of the respondents with **Type 1** diabetes:



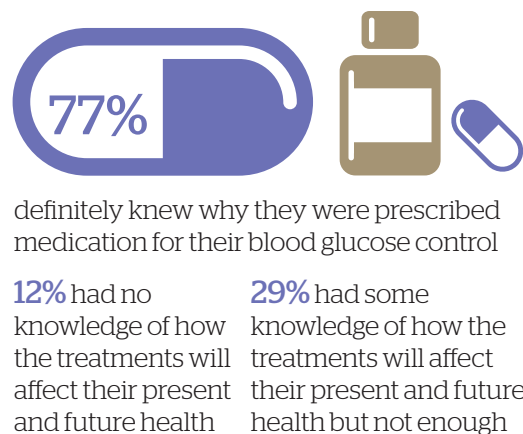
Of the respondents with **Type 2** diabetes:



Care planning



Knowledge & understanding



Survey Respondees



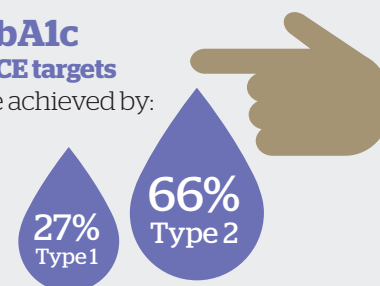
Insights into self-management

Glucose, blood pressure and cholesterol control are essential in trying to avoid serious complications.

However rates of achievement of NICE recommended target ranges for these checks remain relatively low and vary significantly across the country according to the National Diabetes Audit 2011-12.⁴

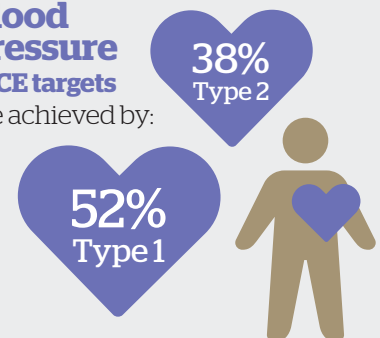
HbA1c NICE targets

are achieved by:



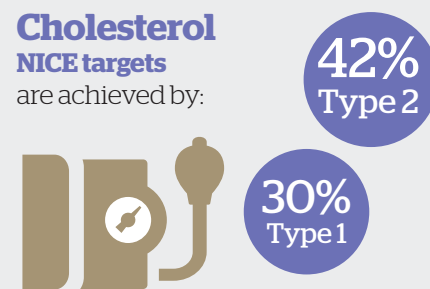
Blood pressure NICE targets

are achieved by:



Cholesterol NICE targets

are achieved by:



Diabetes Think Tank is calling for:

1 The Think Tank agreed to work in partnership to help secure funding for a national roll out of the PEDS survey

2 The Think Tank supported the use of financial levers, for example Commissioning for Quality and Innovation (CQUIN) schemes to ensure that PEDS will have a high level of coverage

3 The Think Tank supported an audit of the PEDS survey's first year results in order to help shine a light on areas where the experience of diabetes care can be improved, including education

The Diabetes Think Tank has been meeting in Westminster since 2008. It brings together policy makers, patient group representatives and healthcare professionals from across the diabetes patient pathway and provides them with a platform to engage in an open discussion of current issues affecting care for people with diabetes.

¹ Diabetes UK, Improving supported self-management for people with diabetes, November 2009 ² National Diabetes Audit 2013-2014, Patient Experience of Diabetes Services Survey Pilot, June 2014 ³ National Diabetes Audit 2011-2012, Report 1: Care Processes and Treatment Targets, 2013

The cost of administrative support for the Diabetes Think Tank has been provided by Sanofi, who have no editorial control over the Think Tank's recommendations.